

Special Health Care Needs

Service Coordination

Description

Service Coordination is a collaborative process that assists an individual/family to assess their needs and resources and develop a plan to address those needs, including assessment for home-based services. Service coordination facilitates, implements, coordinates, monitors, and evaluates services and outcomes, and encourages an individual/family to develop the skills needed to function at their maximum level of independence. Service coordinators will continue to monitor and evaluate services as long as individuals remain in the service. Two levels of Service Coordination include:

- Limited Service Coordination: this service focuses on resolving single issues or limited uncomplicated issues in a short period of time, this is usually achieved in three to six months.
- Extended Service Coordination: this is an intense level of service, this usually lasts more than six months and addresses multiple needs.

Eligibility

- Must have a special health care need
- Must be a Missouri resident

Services

Service Coordination activities include the following:

- Screening
- Assessment
- Service Planning
- Resource Linkage
- Monitoring
- Transition Planning

Special Health Care Needs
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